

Citizen Charter –

1. Contact Directory

2. Feedback

- a. Feedback from Patients
- b. Feedback from Students
- c. Feedback from Parents
- d. Feedback from Employees
- e. Feedback from Employers

3. Grievance Redressal System

- a. File a complaint
- b. Track your complaint

4. Prevention of Sexual Harassment (POSH) at work place policy

5. Value for your Money

6. Non-discrimination and accessibility

7. Suggestions to improve Quality Services